

Drew Adkins

IT Professional

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Objectives

A highly skilled and results-driven IT professional seeking to leverage expertise in network administration, system optimization, and cybersecurity to contribute to a dynamic and forward-thinking organization. Dedicated to delivering innovative solutions that enhance operational efficiency, mitigate risk, and drive business growth.

Certifications

CompTIA - A+

CompTIA - Network +

CompTIA - IT Operations Specialist

Google - IT Support Professional

FBI CJIS - Security & Privacy

Cisco - Certified Meraki Networking Associate

Skills

- Communication
- Advanced Troubleshooting
- Server Administration
- Microsoft Office
- IT Systems Administration
- Network Administration
- Cloud Computing
- Ticketing Systems
- Linux & Windows
- Mobile Device Troubleshooting

Work History

Network Operations Center (NOC) Engineer **Network Innovation Solutions** **2023 - Present**

As a Network Operations Center (NOC) Engineer at Network Innovation Solutions, I play a pivotal role in addressing sophisticated challenges inherent in computer systems, servers, and network management across diverse client portfolios. My daily endeavors revolve around ensuring operational continuity and optimizing network performance to meet our clients' evolving needs.

Key Responsibilities & Skills

- Advanced Issue Resolution
- Network Monitoring & Management
- Incident Response
- Documentation & Reporting
- Continuous Improvement Initiatives

Emergency Medical Technician **King's Daughters Medical Transport** **2020 - 2023**

As an Emergency Medical Technician (EMT) at King's Daughters EMS, I am entrusted with providing high-quality pre-hospital care to patients in diverse emergency situations. With a commitment to excellence and compassion, I play a vital role in delivering timely and effective medical interventions to those in need, while upholding the highest standards of patient safety and care.

Key Responsibilities & Skills

- Documentation & Reporting
- Time Management & Organization
- Critical Thinking & Problem Solving
- Adaptability
- Compassion & Empathy